

tredyffrin & easttown
—— CARE ——

**Community Resource
Guide**

Updated 9/7/10

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Basic assistance

➤ COMPASS

Website:

<https://www.humanservices.state.pa.us/compass/CMHOM.aspx>

Comments: This website allows individuals and community-based organizations access to screen for, apply for, and renew a broad range of social programs, including:

- Medical Assistance (MA)
- Medical Savings Program for payment of MA premiums
- Children's Health Insurance Program (CHIP)
- adultBasic
- Food stamps
- Cash assistance
- Long-term care
- Home and community-based services for individuals with mental retardation
- Low-Income Home Energy Assistance Program (LIHEAP)
- Free or reduced-price school meals
- SelectPlan for Women (family planning services)
- Child Care Works subsidized child care

Applications may be submitted electronically, but a hard copy should be sent as well.

➤ Chester County Assistance Office

Address: 100 James Buchanan Drive
Thorndale, PA 19372-1132

Phone: (610) 466-1000; (888) 814-4698, 1-800-221-5689

Fax: (610) 466-1130, 610-466-1055, or 610-466-1083

Hours: Apply in person at the above address
8:30 a.m. - 5 p.m. weekdays

Website: <http://www.dpw.state.pa.us/ServicesPrograms/>

Comments: Assistance is available for food stamps, child care, medical assistance, etc. When possible apply in person rather than on-line.

Childcare Assistance

➤ Child Care Works

Address: Administered through
Child Care Information Services (CCIS)
of Chester County
601 Westtown Road
Suite 310
P.O. Box 2747
West Chester, PA 19380-0990

Phone: (610) 344-5717; (800) 870-2323
or (877) 4PA-KIDS (Child Care Works Helpline)

Fax: (610) 344-4470

Website:
<http://www.dpw.state.pa.us/ServicesPrograms/ChildCareEarlyEd/003670906.htm>

Download application at:
<https://www.humanservices.state.pa.us/compass/CMHOM.aspx> ; Return completed application to CCIS of Chester County

Comments: Provides subsidies to working parents whose annual income is 200% or less of the federal poverty level to pay for child care through eligible child care providers for dependents up to their 13th birthday (up to 18 for some children with disabilities); Co-pays (usually \$5 to \$25 per week) are required; This program usually has a waiting list.

➤ Domestic Violence Center

Address: P.O. Box 832
West Chester, PA 19381-0832

Phone: (610) 431-1430; Administration: (610) 431-3546

Fax: (610) 431-2462

➤ Mom's House in Phoenixville

Address: 152 Church Street
Phoenixville, PA 19460

Phone/fax: (610) 935-7711

Hours: 8:30 a.m. - 2:30 p.m.
Website: <http://www.momshouse.org/phili.html>
Comments: Provides day care for children of mothers of any age who are in school; Usually has a waiting list.

➤ **Upper Main Line YMCA**

Address: 1416 Berwyn-Paoli Rd.
Berwyn, PA 19312
Phone: 610-647-9622
Website: www.umly.org
CEO: Joe Tankle

➤ **Child Care Information Services (CCIS)**

Address: 601 Westtown Rd, Suite 310
PO Box 2747
West Chester, PA 19380
Phone: 610-344-5717 or 610-344-5792 or 800-870-2323
Fax: 610-344-4470
Website: <http://www.dpw.state.pa.us/ServicesPrograms/ChildCareEarlyEd/003670483.htm>

Comments: CCIS is the hub of child care information in your local area. CCIS agencies provide families with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. If you are concerned about the cost of quality child care, Child Care Works may be able to help. Working parents may be eligible for assistance for child care expenses if they meet the income guidelines found at: <http://www.dpw.state.pa.us/ServicesPrograms/ChildCareEarlyEd/003670906.htm> (family of 3: \$36,620)

Clothing Assistance

➤ Brandywine Thrift Shop

Address: 368 West Uwchlan Avenue
Downingtown, PA 19335
Phone: (610) 269-8622
Website: www.brandywinefoundation.org/consignment_shop.asp
Hours: Monday, Tuesday - Saturday 10 a.m. - 3 p.m.;
Wednesday 10 a.m. - 5 p.m.
Items Carried: Clothing, household items, some furniture
Payment Arrangements: Cash

➤ Catholic Social Services

Address: 125 N. Darlington Street
West Chester, PA 19380
Phone: (610) 344-7028
Website: www.familyservices-phl.org/
Hours: Monday, Tuesday - Saturday 10 a.m. - 3 p.m.;
Wednesday 10 a.m. - 5 p.m.
Items Carried: Clothing for young children
Payment Arrangements: Free

➤ First Presbyterian Church

Address: 130 West Miner Street
West Chester, PA 19380
Phone: (610) 696-0554
Hours: Monday - Friday 8 a.m. - 4:30 p.m.
Items carried: Clothing for newborns through age 14
Payment arrangements: Free
Comments: Some staff with limited Spanish ability
Walk in or call ahead to place a clothing order and a
volunteer will call when the package is ready.

➤ Goodwill in Phoenixville

Address: 700 Nutt Road
Phoenixville, PA 19460
Phone: (610) 917-0095
Website: www.youngoodwill.org

Hours: Monday - Saturday 9:30 a.m. - 9 p.m.; Sunday 12 noon - 5 p.m.

Items Carried: Clothing, furniture

➤ **Goodwill of West Chester**

Address: Marchwood Center
45 Marchwood Road
Exton, PA 19341

Phone: (610) 594-6949

Website: www.yourgoodwill.org

Hours: Monday - Friday 9 a.m. - 8 p.m.; Saturday 9 a.m. - 5 p.m.;
Sunday 12 noon - 5 p.m.

Items Carried: Clothing

Payment Arrangements: Cash (30% off if you have a referral letter from an agency)

➤ **Phoenixville Hospital Thrift Shop**

Address: 227 Church Street
Phoenixville, PA

Phone: (610) 983-9120

Hours: Monday - Friday 10 a.m. - 4 p.m.;
Saturday 10 a.m. - 1 p.m.

Items carried: Clothing, household items

Payment arrangements: Cash

➤ **Saint Agnes Day Room**

Address: 233 West Gay Street
West Chester, PA

Phone: (610) 429-0697

Website: www.saintagnesparish.org/organizations/index.asp

Hours: Monday - Friday 9 a.m. - 3 p.m.

Items carried: Children's clothing (limited quantities)

➤ **Saint James Episcopal Church**

Address: 409 East Lancaster Avenue
Downingtown, PA 19335

Phone: (610) 873-7812

Website: www.stjameschurch.ws/thriftShop.asp
Hours: Monday - Thursday 10 a.m. - 3 p.m.
Items carried: Clothing, small household items, books, toys
Payment Arrangements: Cash (Gift certificates for those in need available at St. James Parish office.)

➤ **Salvation Army Thrift Shop**

Address: 250 East Market Street
West Chester, PA
Phone: (610) 692-0380
Website: <http://www.thesalvationarmy.org>
Hours: Monday, Tuesday, Thursday, Saturday 9 a.m. - 6 p.m.;
Wednesday, Friday 9 a.m. - 7:30 p.m.
Items carried: Clothing and Furniture
Payment Arrangements: Cash and credit cards

➤ **Westminster Thrift Shop**

Address: 510 East Barnard Street
West Chester, PA
Phone: (610) 692-9298
Website: <http://westminsterpc.org/286247.ihtml>
Hours: Tuesday, Wednesday, Friday 10 a.m. - 3 p.m.; Saturday 9 a.m. - noon
Items carried: Clothing, household items
Payment Arrangements: Cash

Clothing for Job Interviews

➤ **The Career Wardrobe**

Address: 1211 Chestnut Street, Suite 205
Philadelphia, PA 19107
Phone: (215) 568-6693
Fax: (215) 568-5998
Website: <http://www.careerwardrobe.org/index.php>
Comments: Provides women with free clothing for job training, interviews, and two weeks worth of mix-and-match separates.

Other services: Gateway to Success Education Program; Resume Review and Interview Assistance; Beauty Basics kit, containing makeup and instruction booklet; Professional Women's Network for job search support and assistance; TrustScripts discount prescription cards

Payment arrangements: Free

➤ **Wings for Success**

Address: Frazer Shopping Center
490 Lancaster Avenue
Frazer, PA 19355

Phone: (610) 644-6323

Website: <http://www.wingsforsuccess.org/about.htm>

Hours: Appointments scheduled Monday through Friday, with Saturday morning appointments available if needed.

Comments: Provides clothing for job interviews; Requires referral by a job training program, domestic violence or other social service agency.

Other services: Image-Building Workshops, including Professional Image Makeover; Maximize Your Wardrobe on a Minimum Budget; Interview & Workplace Dressing: Do's and Don'ts; Building Positive Body Image

Payment arrangements: Free

Maternity and Infant Clothing/Supplies

➤ **Birthright**

Address: 327 King Street
Pottstown, PA

Phone: (610) 327-2626

Hours: Monday - Friday 10 a.m. - 3 p.m.;
Tuesday by appointment only 6 p.m. - 7 p.m.

Address: 112 South High Street
West Chester, PA

Phone: (610) 436-0773

Hours: Monday 9 a.m. - 5 p.m.; Tuesday 9 a.m. - 3 p.m.;
Wednesday 9 a.m. - 4 p.m. (additional evening hours in
summer); Thursday 9 a.m. - 3 p.m.; Friday 9 a.m. - noon;
Saturday 10 a.m. - noon

Website: <http://www.birthright.org/htmpages/services.htm>

Items carried: Maternity and baby clothes up to 9 months; newborn
care items (e.g. size 1 diapers, wipes, formula)

Payment arrangements: Free

➤ **Genesis**

Address: 888 High Street
Pottstown, PA

Phone: (610) 970-8088

Hours: Tuesday - Friday, hours vary

Thrift store hours: Tuesday - Friday 10 .m. - 4 p.m.

Website: <http://www.genpcc.org/index.htm>

Items carried: Maternity and baby clothes, equipment, and supplies

Payment arrangements: Free

Computer Assistance

➤ TeamChildren

Address: 960 West Rittenhouse Road
Audubon, PA 19403

Phone: (610) 666-1795

Fax: (610) 666-1798

E-mail: teamchildren@aol.com

Website: <http://www.teamchildren.com/computerapplication.pdf>

Comments: Provides low-cost (\$50-\$275), refurbished computers;
Call for an application or download one from the above
website

Counseling

➤ Catholic Social Services

Address: 125 N. Darlington Street
West Chester, PA 19380

Phone: (610) 344-7028

Website: www.familyservices-phl.org/

Hours: Monday through Friday 8:30 a.m. - 4:30 p.m.;
Tuesday & Thursday evening hours by appointment

Comments: Provides support to individuals, couples, and families; No one is denied counseling services since fees are adjusted according to need and income

➤ Daemion House

Address: 95 Howelville Road
Berwyn, PA 19312

Phone: (610) 647-1431

Website: <http://www.daemioncounseling.org/>

Hours: Monday through Friday 9 a.m. - 5 p.m.;
Evening hours by appointment

Comments: Provides counseling services (including adolescent assessment, anger management, couple counseling, crisis intervention, family counseling, individual counseling, and parent skills training) to individuals, couples, and families; Clients are charged based on their ability to pay; however, NO ONE seeking help will be turned away

➤ Women's Resource Center

Address: 113 West Wayne Avenue
Wayne, PA 19087

Phone: (610) 687-6391 (Information & Referral Helpline)

Email: Info@womensrc.com

Hours: Weekdays 9 a.m. - 5 p.m. (9 a.m. - 4 p.m. summers); Drop-in counseling: Monday, Wednesday, Thursday 11 a.m. - 2 p.m.;
Evening workshops and other evening hours available by appointment

Website: <http://www.womensresourcecenter.net/>

Comments: Provides the following services to women: counseling on any issue; single mother support group (which includes a family-style dinner at no cost and free child care while moms are in the group session); Workshops on a variety of topics

Dental Assistance

➤ Children's Dental Clinic

Address: 801 Conestoga Road
Berwyn, PA 19312

Phone: (610) 240-1213

Hours: Tuesday 9 a.m. - 2:30 p.m. September through May by appointment only

Comments: For a \$5 co-payment, provides preventive and restorative care to students of Tredyffrin/Easttown and Great Valley School Districts who receive free or reduced lunches

➤ Chester County Community Dental Center

Address: 744 East Lincoln Highway
Suite 120
Coatesville, PA 19320

Phone: (610) 383-3888

Hours: Monday through Thursday 9 a.m. - 5 p.m.

Website: <http://www.chescodental.org/index.html>

Comments: Provides the following services to families with government insurances, CHIP and Medical Assistance; Provides a sliding fee scale for individuals without dental insurance:

- Dental examinations and diagnostic x-rays
- Cleaning and fluoride treatments
- Fillings and sealants
- Preventive instruction
- Nutritional guidance
- Simple extractions

➤ Community Volunteers in Medicine

Address: 300B Lawrence Drive
West Chester, PA 19380

Phone: (610) 836-5990
(Call ext. 122 for interview and application instructions)

Fax: (610) 836-5998

Hours: Monday 8:30 a.m. - 8 p.m.;
Tuesday - Thursday 8:30 a.m. - 4:30 p.m.;
Friday 8:30 a.m. - 4 p.m.

Website: <http://www.cvim.org/eligibility.html>

Comments: Must live or work in Chester County, meet gross income eligibility of 200% or 300% of the federal poverty level, and not be eligible for Medical Assistance (MA), Medicare, Veteran's Benefits, or Children's Health Insurance Program (CHIP); financial eligibility reviewed every 90 days; clients must be working and must provide pay stubs to verify employment

Educational-College Assistance

➤ College Textbook - inexpensive rentals

Website: <http://www.chegg.com>

Website: <http://www.campusbookrentals.com>

Website: www.book.ly - searches book providers to help students find the cheapest price

➤ Federal Student Aid (FAFSA)

Phone: 1-800-433-3243

Website: <http://www.fafsa.ed.gov/>

Comments: applications for financial assistance for college tuition; strict deadlines apply; the sooner the application is processed the better the chances of getting assistance!!

➤ Questbridge

Phone: (650) 331-3280; (888) 275-2054 (Toll-free) - located in California

Website: <http://questbridge.org>

Comments: QuestBridge is a non-profit program that links bright, motivated low-income students with educational and scholarship opportunities at some of the nation's best colleges. QuestBridge is the provider of the National College Match Program and the College Prep Scholarship.

➤ Chester County Futures

Address: 704 Haywood Drive
Exton, PA 19341

Phone: (610) 458-9926

Fax: (610) 458-1290

E-mail: info@ccfutures.org

Website: <http://www.ccfutures.org/index.htm>

Comments: Provides mentoring, scholarships, and academic enrichment for low-income Chester County public high school students, with follow-up services through their college years. Any student in grades 9-12 in the Kennett Consolidated, Phoenixville Area, Coatesville Area,

Oxford Area, or West Chester Area school district who is currently eligible for the Federal Free and Reduced Student Lunch Program and meets academic criteria will qualify for the program; some students who do not qualify for the Federal Free and Reduced School Lunch program may still qualify for this program.

Educational-Special Needs Assistance

➤ **Center on Hearing and Deafness (CHAD)**

Address: 139 West Market Street
West Chester, PA 19382
Phone: (610) 918-6250
Fax: (610) 918-6249
TTY/VP: (610) 918-6251
E-mail: office@chadinc.org
Hours: Monday through Friday, 9 a.m. - 5 p.m.
Website: <http://www.chadinc.org/>

Comments: Provides information, social services, and advocacy to people who are Deaf and hard of hearing and their families; Offers Deaf Adult Literacy classes; American Sign Language instruction

➤ **Chester County/Main Line CHADD (Children and Adults with Attention Deficit/Hyperactivity Disorder)**

Address: **Teen AD/HD Support Group**
Exton Baptist Church
141 East Swedesford Road
Exton, PA

Parents, Teachers, and Caregivers of Children and Teens with AD/HD; Adults with AD/HD

Keshet Israel Congregation
1000 Pottstown Pike
West Chester, PA

Phone: (610) 429-4060

Website: <http://www.chadd.net/template.cfm?affid=222&p=about>

Comments: Provides discussion and support groups for parents, teens and adults

➤ **ESF Dream Camp**

Address: 750 East Haverford Road
Bryn Mawr, PA 19010

Phone: (610) 581-7100

Fax: (610) 581-7400

Website: <http://www.esfdreamcamp.org>

Comments: Offers after-school and summer camp programs, as well as extended care and family events, providing meals and transportation to and from programs to economically disadvantaged children; Participants must be nominated by their teachers

➤ **Volunteer English Program (for help needed learning English)**

Phone: 610-918-8222

Website: <http://www.volunteerenglish.org>

Comments: There is often a waiting list for this program – so sign up quickly to get on the waiting list; you take a written and oral test to evaluate English skills, then you are matched with a volunteer tutor; meet at any time and location that's mutually agreeable to both people (usually twice a week); free; can ask for tutoring in specific questions that a person struggles with.); program is based in West Chester. (There are also conversations classes in languages at the libraries – check with libraries about details.)

Elderly Assistance

➤ Aid for Friends

Address: 12271 Townsend Road

Philadelphia, PA 19154-1288

Phone: (215) 464-2224

Fax: (215) 464-2507

Hours: Monday, Tuesday, Thursday, Friday 9 a.m - 5 p.m.; Wednesday 9 a.m. - 7 p.m.; Saturday 10 a.m. - 1 p.m.

Closest freezer location:

St Katharine of Siena

104 S Aberdeen Avenue

Wayne, PA (610) 688-4584

Website: <http://www.aidforfriends.org/>

Comments: Delivers free, home-cooked meals weekly to needy, isolated shut-ins, primarily the frail elderly, in the five-county Greater Philadelphia area.

➤ Chester County Department of Aging Services

Address: 610 Westtown Road

Suite 130

West Chester, PA 19380-0991

Phone: (610) 344-6350

Website: <http://dsf.chesco.org/aging/site/default.asp>

Comments: Provides a variety of services for Chester County residents age 60 and older.

➤ Housing Partnership of Chester County

Home Maintenance Program

Address: Housing Partnership of Chester County

41 West Lancaster Avenue

Downingtown, PA 19335

Phone: (610) 518-1522

E-mail: hpcc.info@verizon.net

Hours: By appointment only

Website: <http://www.housingpartnershipcc.com/FTHB.html>

Comments: Provides assistance to homeowners who are age 65 or older with moderate home repairs and modifications such as roof, minor

plumbing, flooring repairs, and general repairs that may improve the physical functioning of the elderly individual(s); Applicant must be the owner of the home and the household's annual gross income must not exceed 50% of the area median income; The maximum amount of funding per single family dwelling unit is \$4,500.

➤ **Legal Aid of Southeastern Pennsylvania**

Free Legal Clinic for Seniors

Address: 601 Westtown Road
Suite 130
West Chester, PA 19382

Phone: Call (610) 344-6350 (Department of Aging) for appointment

Comments: Provides legal assistance to senior citizens age 60 and above of any income level with housing, consumer issues, banking, public welfare, SSD/SSI, estate planning and wills, power of attorney

➤ **PACE (Prescription Assistance Contract for the Elderly) and PACENET (PACE Needs Enhancement Tier)**

Address: P.O. Box 8806
Harrisburg, Pa 17105-8808

Phone: (800) 225-7223 (Cardholder Services)

E-mail: PACEcares@fhsc.com

Apply online at:

https://pacecares.fhsc.com/documents/PACE_Instructions_2009.pdf

Comments: PACE: Assists eligible Pennsylvania residents who are 65 years of age or older, with payment for their prescription medicines; Must be a Pennsylvania resident for at least 90 consecutive days prior to application; Total income for the preceding calendar year must be less than \$14,500 for a single person, or less than \$17,700 combined for a married couple living together.

PACENET: Must be 65 or older and a Pennsylvania resident for at least 90 consecutive days prior to application; must have total income for the preceding calendar year of between \$14,500 and \$23,500 for a single person, or between \$17,700 and \$31,500 combined for a married couple living together.

You are not eligible for either program if your prescription drug costs are covered by a public assistance program. You may apply 30

days prior to your 65th birthday. Participation is subject to annual renewal.

➤ **Senior Heat Emergency Program**

Chester County Department of Aging

Address: 601 Westtown Road

Suite 290

West Chester, PA 19380

Phone: (610) 344-6350 (24-hour Hotline)

Website: <http://dsf.chesco.org/health/cwp/view.asp?a=3&q=624788>

Comments: Provides electric fans for senior citizens while supplies last; The Home Modification Program may be able to assist individuals/families with hot weather relief/assistance as long as they have a doctor's note documenting the heat relief/assistance need and they meet all other Home Modification Program guidelines (see the [Housing Partnership of Chester County](#) below).

➤ **Surrey Services**

Address: 28 Bridge Ave.

Berwyn, PA 19312

Phone: 610-647-6404

E-mail: <mailto:info@surreyservices.org>

Website: <http://www.surreyservices.org>

Comments: Offers services for seniors: programs, transportation, in-home care, etc. for people 55 and over in Chester and Delaware Counties.

➤ **Main Line Meals on Wheels**

Address: 235 Lancaster Ave

Devon, PA 19333

Phone: 610-688-8170

Email: eatwell@mainlinemealsonwheels.org

Website: <http://www.mainlinemealsonwheels.org>

Comments: Offers meals to people who are homebound and unable to cook or shop for food; most are elderly, short or long-term convalescents, or handicapped. Two meals/day are delivered.

Financial Literacy and General Financial Assistance

➤ Clear Point Financial Solutions

Address: 9344 Lanham Severn Road #205
Lanham, MD 20706

Phone: (877) 422-9045

Hours: 7:30 AM to 10:00 PM EST, Monday through Thursday; 7:30 AM to 8:00 PM EST on Friday; 7:30 AM to 3:00 PM EST on Saturday

Website: <http://www.clearpointcreditcounselingsolutions.org/index.aspx>

Comments: This non-profit agency provides credit counseling services, including credit card bill consolidation; Suggested donation of \$35 per month, but ClearPoint will never turn an individual or family away based on an inability to pay

➤ Unemployment Compensation (UC)

Pennsylvania Department of Labor & Industry

Address: Service Center for Chester County
1101 Green Avenue
Altoona, PA 16601-3483

Phone: Call (888) 313-7284 to file a claim

Hours: Monday through Friday from 7 a.m. to 8:30 p.m., and Sundays 9 a.m. to 4:30. If your Social Security number ends in an even number, call on Sunday, Tuesday or Thursday; if it ends in an odd number, call on Monday, Wednesday or Friday.

Website:

<http://www.dli.state.pa.us/landi/cwp/view.asp?a=358&Q=237268&landiPNavCtr=|1022|&TNID=3378#3378>

Comments: Applicants must meet eligibility guidelines described at the above-listed website; To apply, call the above phone number, download a paper application at http://www.dli.state.pa.us/landi/lib/landi/uc/uc_forms/downloadable_internet_app.pdf and mail or fax it to a UC service center, or apply online at <https://www.paclaims.state.pa.us/UCEN/file04.asp>

➤ **Ways to Work**

Alexia Levy Family Services of Montgomery County

Address: 3125 Ridge Pike
Eagleville, PA 19403

Phone: (610) 630-2111

Website: <http://www.fsmontco.org/w2w.htm>

Comments: Provides small, short-term, low-interest loans to working poor families (i.e. those with incomes no greater than 80% of median area income) with challenging credit histories; Loan offices are hosted within family serving member agencies of the **Alliance for Children and Families**; Majority of loans are made for the purchase of modestly priced used vehicles. Also offers information on credit repair assistance and financial literacy at their national website:
<http://www.waystowork.org/>

➤ **Women's Resource Center**

Address: 113 West Wayne Avenue
Wayne, PA 19087

Phone: (610) 687-6391 (Information & Referral Helpline)

Email: Info@womensrc.com

Hours: 9 a.m. - 5 p.m. weekdays (9 a.m. - 4 p.m. summers);
evening hours available by appointment

Comments: Provides career services, including counseling, interviewing skills, resume writing, and networking; and financial literacy training; workshops on a variety of topics

➤ **Open Hearth, Inc.**

Address: 101 North Main Street
Suite A-1
Spring City, PA 19475

Phone: (610) 792-9282 x 202

Hours: 8:30 a.m. - 4:30 p.m. weekdays

Comments: Two primary programs: FIRM (Financial Insight and Resource Management), which is a one-to-one service to teach budgeting, assist with credit reports, determine eligibility for LiHeap, food stamps, etc., and to refer families to other agencies; Family Saving Partner teaches how to save money and matches family savings up

to \$1000/year for 2 years. Families must meet income requirements to participate in these programs. Open Hearth offers workshops open to all Chester County residents regardless of income on career searches, writing resumes, loans/grants, home repairs, budgeting, car buying, etc.

➤ **TANF (Temporary Assistance for Needy Families)**

Address:

Phone:

Website:

<http://www.dpw.state.pa.us/ServicesPrograms/CashAsstEmployment/003676612.htm>

General info: TANF provides short-term assistance to low-income families and individuals in the form of block grants to states, territories, and tribal authorities. In PA, TANF money is channeled through the Department of Public Welfare. The whole purpose seems to be moving people toward independence and off assistance, so participants must agree to, sign, and follow through on an Agreement of Mutual Responsibility outlining a plan to find permanent employment. To be eligible, your resources (other than your primary residence) must have a value of \$1000 or less. There's a 60-month lifetime limit on assistance. After that, families ineligible for TANF can get Transitional Cash Assistance of \$100/month (2 \$50 payments per month) for 3 months. People can apply online using COMPASS or go through the Chester County Assistance Office in Thorndale (the same office that administers food stamps and MA benefits).

Food Assistance

PLEASE NOTE: for many of the food assistance programs in Chester County you must register with one, and then can NOT have access to others. Please confirm before making your selection.

➤ **Bethel AME Church**

Address: 334 East Miner Street
West Chester, PA 19038
Phone: (610) 431-7866
Hours: Thursday 11 a.m. - 2 p.m.

➤ **Birthright**

Address: 112 South High Street
West Chester, PA
Phone: (610) 436-0773
Hours: Monday 9 a.m. - 5 p.m.; Tuesday 9 a.m. - 3 p.m.; Wednesday 9 a.m. - 4 p.m. (additional evening hours in summer); Thursday 9 a.m. - 3 p.m.; Friday 9 a.m. - noon; Saturday 10 a.m. - noon
Website: <http://www.birthright.org/htmpages/services.htm>
Items carried: Maternity and baby clothes up to 9 months; newborn care items (e.g. size 1 diapers, wipes, formula)

➤ **Church of the Good Samaritan**

Address: 212 West Lancaster Avenue
Paoli, PA
(Food closet is located in Parish House)
Phone: (610) 644-4040
Hours: 1st & 3rd Thursday 9 a.m. - 11:30 a.m.
E-mail: info@good-samaritan.org
Comments: Formula sometimes available
Bring identification; registration required

➤ **Deacon's Pantry**

Address: Covenant United Presbyterian Church
400 Lancaster Avenue
Malvern, PA

Phone: 610-648-0707

Hours: 2nd & 4th Wednesday and Saturday of the month 9:30 a.m. - 10:30 a.m.

Comments: Formula available
Food pantry of non-perishable items

➤ **Food Stamps/Supplemental Nutrition Assistance Program (SNAP)**

Address: Chester County Assistance Office
100 James Buchanan Drive
Thorndale, PA 19372-1132

Phone: (610) 466-1000; (888) 814-4698, 1-800-221-5689

Fax: (610) 466-1130

Hours: Apply in person at the above address
8:30 a.m. - 5 p.m. weekdays

Website: Apply online 24 hours a day using COMPASS at:

<http://www.dpw.state.pa.us/ServicesPrograms/FoodStamps/>

Comments: SNAP benefits are placed in an "electronic" account that only the recipient can use. The recipient receives a plastic card, the Pennsylvania EBT ACCESS Card. This card allows withdrawals for food purchases at grocery stores and supermarkets. The recipient can only spend the amount that is in the food stamp account. Households must meet income tests, which can be found online at the website listed above.

➤ **National School Lunch Program (free/reduced lunches)**

Address: USDA Food and Nutrition Service
Public Information Staff
3101 Park Center Drive
Room 914
Alexandria, VA 22302.

Phone: (703) 305-2286

Website:

<http://www.fns.usda.gov/cnd/lunch/AboutLunch/NSLPFactSheet.pdf>

Comments: Children from families with incomes at or below 130 percent of

the poverty level are eligible for free meals; Those with incomes between 130 percent and 185 percent of the poverty level are eligible for reduced-price meals, for which students can be charged no more than 40 cents; Latest reimbursement rates available at:

<http://www.fns.usda.gov/cnd/Governance/notices/naps/NAPs.htm>

➤ **Paoli Presbyterian Church Food Closet**

Address: 225 South Valley Road
Paoli, PA 19301-1933

Phone: (610) 644-8250

E-mail: office@paolipres.org

Hours: Monday through Friday 8:30 a.m. - 5:30 p.m.

Website: <http://www.paolipres.org/pages/ppc-ifyouneedhelp>

Comments: registration required

➤ **React**

Address: 527 Berwyn Baptist Road
Berwyn, PA 19312

Phone: (610) 644-3311

Fax: (610) 889-0226

E-mail: mbprcll@aol.com

Hours: 24 hours a day, 365 days a year; Appointment required for intake

Website: http://www.reactintl.org/public/team/US/US_PA.asp

Items carried: Emergency food, food pantry

Comments: Must live in Chester or Delaware counties

Follows government guidelines for income eligibility

Spanish-speaking staff available; registration required

➤ **Safe Harbor Lunch Program**

Address: 20 North Matlack Street
West Chester, PA

Phone: (610) 692-6550

E-mail: SafeHarborShelter@comcast.net

Hours: Monday - Friday 11:30 a.m. - 12:30 p.m.

Website: <http://www.safeharborofgwc.org/index.html>

Items carried: Hot meal, canned goods, bread and/or pastry

➤ **St. Agnes Day Room**

Address: 233 West Gay Street
West Chester, PA

Phone: (610) 692-2990 (ask for Day Room)

Fax: (610) 692-9623

Hours: Light breakfast and hot lunch served daily;
Call for appointment to receive groceries

Website: <http://saintagnesparish.org/ministries/day-room/>

Comments: Formula sometimes available

➤ **St. Paul's Baptist Church**

Address: 1 Hagerty Boulevard
West Chester, PA

Phone: (610) 692-2446

Hours: First Saturday of the month 9 a.m. - 1 p.m.;
Call first—no drop-ins

➤ **Salvation Army**

Address: 101 East Market Street
West Chester, PA

Phone: (610) 696-8746

Hours: Tuesday & Thursday 10:30 a.m. - 11:30 a.m.

Comments: Formula available

No ID required, no questions asked

Bring own bags

➤ **Trinity Presbyterian Church Caring Cupboard**

Address: 640 Berwyn Avenue
Berwyn, PA

Hours: 9 a.m. - 5 p.m. 3rd Thursday of the month;
Call for appointment, no walk-ins

Contact: Peggy Owen, 610-644-0932

Comments: Applications taken for one week's groceries; registration required.

➤ **Wayne United Methodist Church Food Pantry**

Address: 210 South Wayne Avenue
Wayne, PA 19087

Phone: (610) 688-5650

Hours: 8 a.m. - 3 p.m.

Comments: No income guidelines; Available as often as needed

➤ **Women, Infants, and Children (WIC)**

Address: Chester County Health Department
601 Westtown Road
West Chester, PA

Hours: Call for appointment

Phone: (800) 692-1100 or (610) 344-6240

Comments: Federally funded food assistance program for women, infants, and children (up to 5th birthday) who live in Pennsylvania and have a medical or nutritional risk and meet the household gross income guidelines; Foster children, TANF, food stamps, and most medical assistance clients meet income guidelines

Furniture Assistance

➤ The Bethesda Project

Address: 1630 South Street

Philadelphia, PA 19146

Phone: (215) 985-1600

Fax: (215) 732-8214

E-mail: info@bethesdaproject.org

Website: <http://www.bethesdaproject.org/BethesdaHome.htm>

➤ Habitat for Humanity of Chester County Home Store

Address: Caln Plaza

1853 East Lincoln Highway

Coatesville, PA 19320

Phone: 610-466-1890

E-mail: info@hfhcc.org

Hours: 9 a.m. - 6 p.m. Tuesday-Friday; 9 a.m. - 4 p.m. Saturday

Website: <http://www.hfhcc.org/HomeStoreHome.htm>

Comments: Furniture, appliances, cabinets, building materials

➤ Paoli Presbyterian Church Furniture Task Force

Address: 446 Lancaster Avenue (in old Oak Gallery)

Frazer, PA

Phone: Call Joan at (610) 644-8250 on Tuesdays from 9 a.m. to 4 p.m.

Pick up hours: Wednesday nights and by appointment

Comments: Good-quality furniture, no clothing or housewares

General Assistance

➤ Bridge of Hope

Address: 1516 Olive Street
Coatesville, PA 19320
Phone: (610) 380-1360
Fax: (610) 380-9278
Website: <http://www.bridgeofhopelcc.org/>
Comments: Focuses on holistic, long-term solutions to poverty and homelessness; Provides rental assistance and professional case-management services to single mothers seeking long-term stability through job training, employment and budgeting

➤ Catholic Social Services

Address: 125 N. Darlington Street
West Chester, PA 19380
Phone: (610) 344-7028
Website: <http://www.familyservices-phl.org/chestercountry.html>
Hours: Monday through Friday 8:30 a.m. - 4:30 p.m.
Comments: Offers case management to all residents of Chester County

➤ Community, Youth & Women's Alliance Case Management

Address: 423 East Lincoln Highway
Coatesville, PA 19320
Phone: (610) 384-9591

➤ Chester County Department of Human Services (Refer Web)

Website: <http://dsf.chesco.org/human/cwp/view.asp?A=3&Q=615114>
Comments: Refer Web is the Information and Referral (I&R) Internet application for the Chester County Department of Human Services. Refer Web is for anyone who would like to or needs to gain more information about health and human services available in Chester County.

➤ **Take a Sistah to Lunch**

Address: P.O. Box 651
Devon, PA 19333

Phone: (610) 971-0442

Comments: Assists and empowers low-income and homeless women through one-on-one mentorship and group activities; Acts as advocates for the women in the areas of employment, healthcare, education and housing; Sponsors health fairs, free mammograms, and workshops; Runs a monthly food distribution in Philadelphia

Housing Assistance

Home Ownership programs

➤ **First Time Home Buyer Program**

Address: Housing Partnership of Chester County
41 West Lancaster Avenue
Downingtown, PA 19335

Phone: (610) 518-1522

E-mail: hpcc.info@verizon.net

Hours: By appointment only

Website: <http://www.housingpartnershipcc.com/FTHB.html>

Comments: Provides pre-purchase home ownership counseling and loans for down payment and closing costs;
Must attend free Home Buying Seminar and Credit Counseling Workshop to participate. Also administers **Homeowners' Emergency Mortgage Assistance Program (HEMAP)**, which provides mortgage assistance in the form of loans to families in danger of losing their home to foreclosure; mortgage payments are made directly to lenders on the homeowners' behalf for up to 24 months.

➤ **Habitat for Humanity of Chester County**

Address: P.O. Box 1452
1853 East Lincoln Highway
Coatesville, PA 19320

Phone: (610) 384-7993

E-mail: info@hfhcc.org

Website: <http://www.hfhcc.org>

Comments: Agency works with low-income families to provide home ownership through no-interest 20-year mortgages;
Families must assist workers through "sweat equity"

➤ **HomeShare Alliance**

Managed by Home of the Sparrow

Address: 969 East Swedesford Road
Exton, PA 19341

Phone: (610) 647-5256

Website: <http://www.homeofthesparrow.org/homeshare.html>

Comments: "Homeshare is a living arrangement for people who want or need to share their homes for financial, security or companionship reasons with those with specific housing needs and limited financial resources. A criminal background check is conducted on all applicants and each home provider and home seeker is extensively interviewed so the best possible match can be made. A fee for the criminal background check and to start the application process is charged."

➤ **Housing Authority of Chester County**

Address: 30 West Barnard Street
Suite 2
West Chester, PA 19382

Phone: (610) 436-9200

Fax: (610) 436-9203

E-mail: Public Housing: Scott Dennis sdennis@haccnet.org

Administration: Ashley Moses amoses@haccnet.org

Website: <http://www.haccnet.org/>

Comments: Provides public housing and housing choice vouchers (when available); Info on Section 8 rent assistance program

➤ **Property Tax/Rent Rebate Program**

Contact: Hon. Paul J. Drucker
992 Old Eagle School Road
Suite 909
Wayne, PA 19087

Phone: (610) 688-5691

Fax: (610) 688-5695

Website: <http://www.revenue.state.pa.us/prr/cwp/view.asp?a=352&q=259535>

Comments: Pennsylvanians age 65 and older; widows and widowers age 50 and older; and people with disabilities age 18 and older with income up to \$35,000 (which excludes half of Social Security income) for homeowners can apply for a maximum rebate of \$650. (The income limit for renters is \$15,000.)

Emergency Housing Programs/Shelters

Visit <http://shelter.ccil.org/#2> for information on shelters, including updated information on vacancies.

➤ **Atkinson Project**

Address: 810 East Diamond Street
Coatesville, PA 19320
Phone: (610) 380-6195
Hours: 5 p.m. - 7 a.m.
Time Limit: 30 days
Comments: Serves homeless men

➤ **City Gate Mission**

Address: 17 North 7th Avenue
Coatesville, PA 19320
Phone: (610) 383-6934; (610) 383-6915
Hours: 10 a.m. - 5 p.m.; 6 p.m. - 7 p.m.
Comments: Serves men

➤ **Community, Youth & Women's Alliance**

Address: 423 East Lincoln Highway
Coatesville, PA 19320
Phone: (610) 384-9591
Comments: Shelter for women and families

➤ **Domestic Violence Center**

Address: P.O. Box 832
West Chester, PA 19381-0832
Phone: (610) 431-1430; Administration: (610) 431-3546
Fax: (610) 431-2462
Time Limit: 30 days
Comments: Bilingual staff; no male children older than 18

➤ **Friends Association for Care and Protection of Children**

Address: 206 North Church Street
West Chester, PA 19380
Phone: (610) 431-3598

Website: <http://www.friendsassoc.org/>

Time Limit: 60 days

Comments: Accommodates up to 6 families at a time, which usually consist of single mothers with 2 or more children; Food and personal incidentals are supplied; Staff provides support services to address unique needs, obtain employment, secure permanent housing and/or access other programs and resources that will enable self-sufficiency.

➤ **Good Samaritan Shelter, Inc.**

Address: 141 North High Street
P.O. Box 551
Phoenixville, PA 19460

Phone: (610) 933-9305

E-mail: Nate Hoffer, Executive Director, nate@goodsamshelter.org

Website: <https://www.goodsamshelter.org/>

OfficeHours: Weekdays, 9:30 a.m. - 5 p.m.

Time Limit: 60 days

Comments: Can accommodate 4 to 5 men

➤ **React**

Address: 527 Berwyn Baptist Road
Berwyn, PA 19312

Phone: (610) 644-3311

E-mail: mbprcll@aol.com

Hours: 24 hours

Website: http://www.reactintl.org/public/team/US/US_PA.asp

Comments: Works with police departments and townships to provide emergency overnight housing;
Spanish-speaking staff available

➤ **Safe Harbor of Greater West Chester, Inc.**

Address: 20 North Matlack Street
West Chester, PA

Phone: (610) 692-6550 or 484-631-0104

E-mail: SafeHarborShelter@comcast.net

Website: <http://www.safeharborofgwc.org/shelter.html>

Hours: 6 p.m. to 8 a.m.

Time Limit: 60 days

Comments: Bilingual staff

Emergency shelter for homeless men and women who, because of addictions or mental health issues, do not qualify for other area shelter programs;

Designed to sleep 20 men and 4 women dormitory style with separate shower and bathroom facilities; Evening meal and morning breakfast provided daily; Provides laundry facilities, clothing, personal care items

➤ **St. Mary's Franciscan Shelter for Homeless Families**

Address: 209 Emmett Street

Phoenixville, PA 19460

Phone: (610) 933-3097

E-mail: info@stmarysfs.org

Website: <http://www.stmarysfs.org/>

Time Limit: 8 weeks

Comments: Emergency shelter for women and families

➤ **Salvation Army - Norristown Family Home**

➤ **St. Mary's Franciscan Shelter for Homeless Families**

Address: 209 Emmett Street

Phoenixville, PA 19460

Phone: (610) 933-3097

E-mail: info@stmarysfs.org

Website: <http://www.stmarysfs.org/>

Time Limit: 8 weeks

Comments: Emergency shelter for women and families

Transitional, Non-Emergency Housing Programs

➤ **Building Bridges**

Address: 330 West Market Street

West Chester, PA 19380

Phone: (610) 429-3033

Comments: Assists families in moving from homelessness to permanent housing; Families must be homeless or have an eviction notice

➤ **Domestic Violence Center**

Address: P.O. Box 832
West Chester, PA 19381-0832

Phone: (610) 431-1430; Administration: (610) 431-3546

Fax: (610) 431-2462

Comments: 18-month "bridge" housing available.

Beyond this time limit, from women with full-time jobs and two dependent children, the Center has apartments for rent as well as apartments attached to the early childhood education center.

➤ **Friends Association for Care and Protection of Children**

Address: 206 North Church Street
West Chester, PA 19380

Phone: (610) 431-3598

Website: <http://www.friendsassoc.org/>

Comments: Helps families secure housing to regain independence and achieve self-sufficiency. Staff assists residents in seeking suitable alternatives that include subsidized housing. Families can stay in this program up to one year.

➤ **Good Samaritan Shelter, Inc.**

Address: 141 North High Street
P.O. Box 551
Phoenixville, PA 19460

Phone: (610) 933-9305

E-mail: Nate Hoffer, Executive Director, nate@goodsamshelter.org

Website: <https://www.goodsamshelter.org/>

OfficeHours: Weekdays, 9:30 a.m. - 5 p.m.

Time Limit: 2 years

Comments: Can accommodate 7 men

➤ **Home of the Sparrow**

Address: 969 East Swedesford Road
Exton, PA 19341

Phone: (610) 647-4940

E-mail: info@homeofthesparrow.org

Website: <http://www.homeofthesparrow.org/housing.html>

Comments: Provides housing case management for women; Participants reside for up to 12 months in agency-owned homes while receiving counseling and supportive services; Each woman has a private room that she can share with her children (no male children older than 13 years allowed); All families share the kitchen, bath, living room, and playroom; Women must be at least 18 years old to apply.

➤ **Interfaith Housing Assistance Corporation of Chester County**

Address: 129 South High Street
West Chester, PA 19382

Phone: (610) 696-5675

Fax: (610) 431-9768

E-mail: Help@InterfaithHousingCC.org

Website: <http://www.interfaithhousingcc.org/>

Hours: Tuesday & Thursday 5:30 p.m. - 8:30 p.m.; Saturday 10 a.m. - 2 p.m.

Comments: Case management and rental assistance provided to women and children. Frequent waiting list.

Home Repair Assistance

➤ **Good Works, Inc.**

Address: 544 East Lincoln Highway
Coatesville, PA 19320

Phone: (610) 383-6311

Fax: (610) 380-9795

Website: <http://www.goodworksinc.org/about/index.html>

Comments: Assists low-income families and individuals who are below 175 percent of the federal poverty level and reside in Chester County, Pennsylvania. Applicants must own and live in their homes.

➤ **Good Neighbors**

Koinonia Christian Ministries

Phone: (610) 444-3000

Website: <http://www.kennett-square.pa.us/whatsnew.htm>

Comments: Assists homeowners who qualify as low income families per the Chester County income guidelines who cannot afford home repairs.

➤ **Housing Partnership Development Corporation**

Address: 544 East Lincoln Highway
Coatesville, PA 19320

Phone: (610) 383-6311

Fax: (610) 380-9795

Website: <http://www.goodworksinc.org/about/index.html>

Comments: Assists low-income families and individuals who are below 175 percent of the federal poverty level and reside in Chester County, Pennsylvania. Applicants must own and live in their homes.

➤ **Housing Partnership of Chester County**

Housing Rehabilitation Program

Address: Housing Partnership of Chester County
41 West Lancaster Avenue
Downingtown, PA 19335

Phone: (610) 518-1522

E-mail: hpcc.info@verizon.net

Hours: By appointment only

Website: <http://www.housingpartnershipcc.com/FTHB.html>

Comments: Helps low- to moderate-income homeowners correct local code violations (e.g. structural, plumbing, heating, and electrical problems) in their homes; Applicant must be the owner of the home and the household's annual gross income must not exceed 80% of the area median income; The maximum amount of funding per single family dwelling is \$25,000.

➤ **Pennsylvania Housing Finance Agency (PHFA)**

Renovate & Repair (R&R) Loan Program

Phone: (800) 822-1174

Website:

http://www.phfa.org/consumers/homeowners/renovate_repair/

Comments: This program is designed to help households with a combined household income no greater than approximately 150 percent of the statewide median income (adjusted upwards in high-cost areas) rehabilitate and/or improve their homes; Provides the homeowner with help determining the repairs and/or improvements to be done; Loans can be used to pay for repairs and improvements that increase the basic livability of the home, including additions and

construction, that makes the home safer, more energy efficient, or more accessible to people with disabilities or people who are elderly, and to remove or fix code violations, hook up to municipal water and sewer systems, and improve or install code-compliant septic or well systems; Loans can be a source of payment for emergency repairs to critical life-safety systems in the homes, as long as the loan application is made to the Local Program Administrator (LPA) within 30 days of the repair.

LPAs for Chester County:

AFC First Financial Corp. (888) 232-3477

Housing Partnership of Chester Co. (610) 518-1522

➤ **West Chester United Methodist Church**

Address: 129 South High Street

West Chester, PA 19382

Phone: (610) 692-5190

Website: <http://www.westchesterumc.com/index.html>

Comments: Offers limited home repair

Job Search Assistance

(See also "Clothing for Job Interviews" under "Clothing Assistance")

➤ EARN (Employment, Advancement, and Retention Network)

Address: 238 East Lincoln Highway
Coatesville, PA

Email: lsingleton@chesco.org

Website: <http://www.privateindustrycouncil.com/earn.html>

Comments: designed to address the needs of welfare recipients with multiple barriers to obtaining employment. Includes 8-week job search, job training, budgeting information, etc.

-Must be referred to this program through county program

➤ Pennsylvania Career Link of Chester County

Address: 250 Harmony Street
Coatesville, PA 19320-3423

Phone: (610) 384-9393

Hours: Monday through Friday 8:30 a.m. - 4:30 p.m.

Website: <https://www.cwds.state.pa.us>

Comments: Helps individuals search for job openings, create a résumé, apply for jobs online, research career information or request vocational rehabilitation services

➤ The Philadelphia Inquirer Job listings

Website: <http://www.philly.com/philly/jobs/>

Comments: The above link allows searches by industry, employer, keywords, county, and commute; Also provides links to career fair information

➤ Baker Industries

Website: <http://www.bakerindustries.org/>

Phone: 610-296-9795 - Dave Adams (not in every day)

Comments: They provide jobs for homeless, drug/alcohol rehab persons, people on probation, and mentally/physically handicapped persons

Location: in the heart of Malvern (behind train station) - at intersection of King/Warren - go right onto Warren; go under railroad bridge and take 1st left onto Pennsylvania Ave (184 Pennsylvania Av)

Legal Assistance

➤ Domestic Violence Center

Address: P.O. Box 832
West Chester, PA 19381-0832
Phone: (610) 431-1430; Administration: (610) 431-3546
Fax: (610) 431-2462
Comments: Bilingual staff

➤ Legal Aid of Southeastern Pennsylvania

Chester County Division

Address: 222 N. Walnut Street, Second Floor
West Chester, PA 19380
Phone: (610) 436-4510, ext. 201
Toll-free Hotline:
1-877-429-5994
Available Monday - Friday, 9:00 a.m. - 1:00 p.m.
Fax: (610) 436-5186
Website: <http://www.lasp.org/>
Comments: Spanish-speaking staff available; Upper limit for eligibility is 125% of the federal poverty level except in protection from abuse cases; Provides direct legal representation, telephone advice, instructional clinics, pro bono representation, community education, and referrals

➤ Legal Aid of Southeastern Pennsylvania

Free Legal Clinic for Seniors

Address: 601 Westtown Road
Suite 130
West Chester, PA 19382
Phone: Call (610) 344-6350 (Department of Aging) for appointment
Comments: Provides legal assistance to senior citizens age 60 and above of any income level with housing, consumer issues, banking, public welfare, SSD/SSI, estate planning and wills, power of attorney

➤ **Pennsylvania Health Law Project**

Address: Corn Exchange Building
Suite 400
123 Chestnut Street
Philadelphia, PA 19106

Phone: Helpline: (800) 274-3258

E-mail: staff@phlp.org

Website: <http://www.phlp.org/>

Comments: Provides free legal services to lower-income consumers, seniors, and persons with disabilities who are having trouble accessing publicly funded healthcare coverage or services. If clients are denied or terminated from enrollment in a publicly funded healthcare programs or have a service denied, reduced, or terminated, PHLP may provide free direct representation on an appeal.

➤ **Women's Resource Center**

Address: 113 West Wayne Avenue
Wayne, PA 19087

Phone: (610) 687-6391 (Information & Referral Helpline)

Email: Info@womensrc.com

Hours: 9 a.m. - 5 p.m. weekdays (9 a.m. - 4 p.m. summers);
Drop-in legal consultations: 6 p.m. 1st & 3rd Wednesdays year round
in Wayne; 2nd Tuesdays in West Chester (123 North Church Street)
and 4th Tuesdays in Media (609 West State Street) September
through May;

Evening hours available by appointment

Website: <http://www.womensresourcecenter.net/>

Comments: Provides one-on-one legal consultation with pre-screened attorneys for family law, landlord relations, and employment issues

Medical/Prescription Assistance

➤ United Healthcare Children's Foundation (UHCCF)

Phone: (952) 992-4459

Website: <http://www.uhccf.org/>

Comments: gives medical assistance grants to families to help pay for child health care services not covered by basic insurance; child must be already covered by parent's health care insurance (child can not be on CHIP, Medicaid, etc. to qualify, must be on commercial health benefit plan); child must be 16 or younger; maximum of \$5000 per grant; must apply on-line; good FAQ on website for basic info

➤ adultBasic

Phone: 1-800-GO BASIC

Website: <http://www.ins.state.pa.us/ins/cwp/view.asp?a=1278&q=527068>

Comments: Low-cost coverage administered by the Pennsylvania Insurance Department for uninsured Pennsylvanians between the ages of 19 and 64 meeting income requirements (i.e. below 200% of federal poverty level) who do not have health care coverage; Offers basic benefits, including preventive care, physician services, diagnosis and treatment of illness or injury, in-patient hospitalization, out-patient hospital services and emergency accident and medical care.

➤ CVS Minute Clinics

Addresses: Inside CVS/pharmacy #6902
1218 East Lancaster Avenue
Bryn Mawr, PA 19010

Phone: (610) 519-1920

CVS/pharmacy #2481
312 South Henderson Road
King of Prussia, PA 19406

Phone: (610) 205-1264

CVS/pharmacy #0399
1776 East Lancaster Avenue
Paoli, PA 19301

Phone: (610) 647-4366

Website: <http://minuteclinic.com/en/USA/Treatment-and-Cost.aspx>

Hours: 9 a.m. – 8 p.m. weekdays;

9 a.m. – 5:30 p.m. Saturdays

10 a.m. – 5:30 p.m. Sundays

Comments: Board-certified practitioners diagnose, treat and write prescriptions (when clinically appropriate) for a variety of common family illnesses to patients 18 months and older; in-network co-pay charged to patients who have private insurance, otherwise

Fees range from \$20 to \$112, depending on treatment or service provided, some insurance accepted

➤ **Chester County Hospital OB/GYN Free Clinic Services**

Addresses: 710 East Marshall Street
West Chester, PA 19380-4412

Phone: (610) 431-5155

Website: <http://www.cchosp.com/cchpage.asp?m=298>

Hours: Monday, Tuesday, Thursday 8 a.m. – 4 p.m.;

Wednesday 11:30 a.m. – 7:30 p.m.

Comments: Chester County Hospital physicians, nurse practitioners, and registered nurses provide Prenatal Health, Affordable Childbirth Delivery Plans, Gynecology Services, Cervical Screenings, Breast Exams, and Menopausal Counseling free for women who lack insurance or who do not have enough insurance to cover their medical costs; Spanish-speaking secretary

➤ **Children's Health Insurance Program (CHIP)**

Call (800) 986-KIDS (5437), Download an application, fill it out and then mail it back to the insurance company you've selected to provide your child's CHIP coverage, or apply online 24 hours a day using COMPASS at:

<https://www.humanservices.state.pa.us/compass/CMHOM.asp>

✕

Comments: Children and teens may be eligible if they are under 19 years of age; a U.S. Citizen, U.S. National or Qualified Alien; a

resident of Pennsylvania; and uninsured and not eligible for Medical Assistance; Go online to check eligibility and income requirements:

http://www.chipcoverspakids.com/assets/media/pdf/2009_income_guidelines.pdf

➤ **Community Volunteers in Medicine**

Address: 300B Lawrence Drive

West Chester, PA 19380

Phone: (610) 836-5990

(Call ext. 122 for interview and application instructions)

Fax: (610) 836-5998

Hours: Monday 8:30 a.m. - 8 p.m.;

Tuesday - Thursday 8:30 a.m. - 4:30 p.m.;

Friday 8:30 a.m. - 4 p.m.

Website: <http://www.cvim.org/eligibility.html>

Comments: Must live or work in Chester County, meet gross income eligibility of 200% or 300% of the federal poverty level, and not be eligible for Medical Assistance (MA), Medicare, Veteran's Benefits, or Children's Health Insurance Program (CHIP); financial eligibility reviewed every 90 days; clients must be working and must provide pay stubs to verify employment

➤ **COMPASS**

Website:

<https://www.humanservices.state.pa.us/compass/CMHOM.aspx>

Comments: This website allows individuals and community-based organizations access to screen for, apply for, and renew a broad range of social programs, including:

- Medical Assistance (MA)
- Medical Savings Program for payment of MA premiums
- Children's Health Insurance Program (CHIP)
- adultBasic
- Food stamps
- Cash assistance
- Long-term care

- Home and community-based services for individuals with mental retardation
 - Low-Income Home Energy Assistance Program (LIHEAP)
 - Free or reduced-price school meals
 - SelectPlan for Women (family planning services)
 - Child Care Works subsidized child care
- Applications may be submitted electronically, but a hard copy should be sent as well.

➤ **Maternal & Child Health Consortium of Chester County**

Address: Cambridge Square Plaza
 323 East Gay Street, B-1-C
 West Chester, PA 19380

Phone: (610) 696-5122

Address: 21 South Main Street
 Phoenixville, PA 19460

Phone: (610) 917-1360

Website: <http://www.ccmhc.org/PROGRAMS.ASP>

Comments: Healthy Start services include home visiting to provide health information, prenatal and pediatric appointment reminders, referrals to community resources, and emotional support; case management; resource linkage to WIC housing, job training, ESL classes, and protection from domestic abuse; depression screening; tobacco prevention and cessation; transportation through referrals, bus tokens, or van services to prenatal and pediatric appointments for women and babies ineligible for Medical Assistance transportation; and medical interpreting for prenatal and pediatric appointments

➤ **Medical Assistance (MA)**

Address: Chester County Assistance Office
 100 James Buchanan Drive
 Thorndale, PA 19372-1132

Phone: (610) 466-1000; (888) 814-4698

Note: It's nearly impossible to get through to someone on the phone; go to the office directly.

Fax: (610) 466-1130
Hours: Apply in person at the above address
8:30 a.m. - 5 p.m. weekdays
Apply online 24 hours a day using COMPASS at:
<https://www.humanservices.state.pa.us/compass/CMHOM.asp>
[x](#)

Website:
<http://www.dpw.state.pa.us/ServicesPrograms/MedicalAssistance/>

Comments: You must meet income, resource (in most cases), and other eligibility requirements in order to be eligible for Medical Assistance. These categories are grouped by:

- Individuals who are aged (age 65 and older), blind and disabled. (Identified for Medical Assistance purposes as SSI-related)
- Families with children under age 21. (Identified for Medical Assistance purposes as TANF-related)
- Single and married individuals with a temporary disability, age 59 through 64, limited income or special circumstances (Identified for Medical Assistance purposes as GA-related):
 - Under-going drug and alcohol treatment
 - Victim of domestic violence
 - Caring for a child or disabled person
 - Special Medical Assistance conditions.

MA must be approved in 30-60 days; In case of income changes, job loss, etc., must contact caseworker, who is automatically assigned when application is received.

➤ **Nancy Cares Breast Awareness Program**

Address: Women's Imaging Center
Penn Radiology at Radnor
250 King of Prussia Road
Suite 2G
Radnor, PA 19087

Phone: (610) 902-1800

Comments: Provides free screening mammograms and follow-up imaging for women who can't afford these services

➤ **National Association of Counties (NACo) Prescription Discount Program**

Phone: (877) 321-2652

Website: <http://www2.caremark.com/naco/>

Comments: Provides all residents of Chester County with a prescription discount card that can be used at more than 100 participating pharmacies in the county to save an average of 20% and up to 50% off the retail prices of prescription medication; Cards are available from the Chester County Health Department at (610) 344-6225; Prescription claims through this program are not eligible for reimbursement through Medicare, Medicaid, or any other government program

➤ **Partnership for Prescription Assistance**

Phone: (888) 477-2669

Website: <http://www.pparx.org/>

Comments: Provides assistance with applying for a number of public and private prescription programs that offer more than 2,500 brand-name and generic medicines free or nearly free to those who do not have prescription coverage and cannot afford their medicines. Call or go online with the names of the medicines you need to apply for service.

➤ **Veterans Administration (VA) Medical Center**

Address: 1400 Blackhorse Hill Road
Coatesville, PA 19320

Phone: (610) 384-7711

Fax: (610) 383-0207

Scheduling Center

Hours: Monday through Friday 7 a.m. – 6 p.m.

Website: <http://www.coatesville.va.gov/>

Comments: Services for veterans include: primary care, specialty care, mental health, women's health, social work, and geriatrics and extended care, pharmacy program

Utilities Assistance

➤ Aqua PA's Helping Hand Program

Phone: (877) 987-2782 for questions;

Speak with Richard at (800) 360-2998 ext. 3905 or Shy at ext. 2345 to determine eligibility

Hours: Monday through Thursday 1 p.m. to 4:30 p.m.; Friday 1 p.m. - 4 p.m.

Website:

<https://www.aquaamerica.com/Pennsylvania/Pages/HelpingHand.aspx>

Comments: Enables low-income customers (i.e. those with a household income of less than 200% of the federal poverty level) to make manageable monthly payments on their water bills and avoid service cutoffs; To apply, account must be more than 30 days past due and total at least \$110 in unpaid water bills

➤ Customer Assistance Program (CAP) Rate

Pennsylvania Public Utility Commission

Phone: Call PECO at (800) 744-7040

Website:

http://www.puc.state.pa.us/General/consumer_ed/energy_asst_progs.aspx

Comments: Lowers your monthly utility bill and may also remove the amount you already owe. The company works with the customer to determine what the customer can pay versus the cost of energy used.

➤ Dollar Energy Fund Hardship Program

Phone: Call PECO at (800) 744-7040

Website: <http://www.dollarenergy.org/need-help/Hardship-Program.aspx>

Comments: Provides grants directly to a customer's utility account; available to customers at or below 200% of the federal poverty level who might not be eligible for LIHEAP

➤ **Low Income Heating Assistance Program (LIHEAP) and Weatherization Grants**

Pennsylvania Department of Public Welfare

Address: Chester County Assistance Office

100 James Buchanan Drive

Thorndale, PA 19372-1132

Phone: (610) 466-1000; (866) 857-7095 (LIHEAP Hotline)

Fax: (610) 466-1130

Hours: Apply in person at the above address

8:30 a.m. - 5 p.m. weekdays

Apply online 24 hours a day using COMPASS at:

<https://www.humanservices.state.pa.us/compass/CMHOM.aspx>

Website: <http://www.dpw.state.pa.us/ServicesPrograms/LIHEAP/>

Comments: Helps low-income people pay heating bills through home heating energy assistance grants (minimum grant award amount is \$300 to \$2600 depending on household size); Crisis grants of up to \$800 are also available; Payments are sent directly to the heating vendor; Usually takes 45 days to process grant applications. Weatherization grants help families insulate their houses and repair or replace heating systems. Customers do not need to have an unpaid bill to receive home heating energy assistance and can receive money without being in the Cash Assistance program—e.g. a family of four with an annual income of up to \$44,443 can qualify for assistance.

➤ **Low-Income Usage Reduction Program (LIURP)**

Pennsylvania Public Utility Commission

Phone: Call PECO at (800) 744-7040

Website:

http://www.puc.state.pa.us/General/consumer_ed/energy_asst_progs.aspx

Comments: Helps low-income (i.e. 200% of federal poverty level) residential customers lower the amount of electricity or natural gas used each month by conducting a free energy audit and then installing energy-saving features (e.g. caulking and weatherstripping, water heater tank and pipe wrap, energy efficient lighting, thermostat replacement, air conditioner and refrigerator swap) to help reduce bills.

➤ **Matching Energy Assistance Fund (MEAF)**

Administered locally through CADCOM (Community Action Development Commission)

Address: 113 East Main Street
Norristown, PA 19401

Phone: (610) 277-6363

Website:

http://www.cadcom.org/comserv.php?lang=en§ion=cs_emerserv

Comments: To be eligible, applicant must: Be the rate-payer; Receive a shut-off notice from PECO; have income 150% of [Federal Poverty Level](#), based on last 90 days. Assistance is limited to once every 2 years.

➤ **SafeLink Wireless' Lifeline Service (free cell phone)**

Phone: Call 1-800-977-3768 Monday through Saturday, 8 a.m. - 10p.m. and Sunday 8a.m. to 7p.m, Eastern Standard Time.

Website:

https://www.safelinkwireless.com/EnrollmentPublic/enroll_lifeline.aspx

Comments: Provides qualified customers a free SafeLink Wireless handset and 42 free monthly minutes with no commitments, contracts, or bills. Purchase TracFone Airtime Cards to obtain additional minutes, if needed, through at any TracFone retailer (Wal-Mart, Walgreens, CVS, Family Dollar, etc). You are eligible if you receive benefits from one of the following programs:

- Public Housing Assistance /Section 8
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- National School Lunch (free program only)

➤ **Senior Heat Emergency Program**

Chester County Department of Aging

Address: 601 Westtown Road
Suite 290

West Chester, PA 19380

Phone: (610) 344-6350 (24-hour Hotline)

Website: <http://dsf.chesco.org/health/cwp/view.asp?a=3&q=624788>

Comments: Provides electric fans for senior citizens while supplies last; The

Home Modification Program may be able to assist individuals/families with hot weather relief/assistance as long as they have a doctor's note documenting the heat relief/assistance need and they meet all other Home Modification Program guidelines (see the [Housing Partnership of Chester County](#) below).

➤ **Winter Fuel Assistance Program**

Housing Partnership of Chester County

Address: 41 West Lancaster Avenue

Downingtown, PA 19335

Phone: (610) 518-1522

E-mail: hpcc.info@verizon.net

Hours: By appointment only

Website: <http://www.housingpartnershipcc.com/Fuel.html>

Comments: Targets seniors and families with small children with household incomes below 30% of the median income.